HOMES FOR SCOTLAND AWARDS 2027
JUDGING MATRIX

PLEASE ADD COMMENTS BELOW AND SCORE EACH SECTION OUT OF 10

CATEGORY	**HOME BUILDER OF THE YEAR – SMALL**	
PROJECT		
JUDGING CRITERIA	**COMMENTS**	**SCORE**
People	**Demonstrating how your company's approach to people flows through the organisation e.g. human resources and culture of senior teams, satisfaction / retention level, training and development, succession planning and flexible working / internal promotion policies / thought leadership etc.**	**_/10**
Going Above & Beyond	**What sets your company apart from others? How do you overcome challenge and adversity? Snapshot of the year's highlights, targets met and opportunities taken etc.**	**_/10**
Quality	**Demonstrating high quality through recognised industry metrics (such as the New Homes Quality Board / 5 star builder / warranty providers).**	**_/10**

Innovation / repurpose / reuse / sustainability	**Demonstrating innovation across multi functions such as design, place making, marketing, engagement and new products, sustainability initiatives and progress to net zero.**	**10**
Health & safety	**Including corporate approach and latest organisation-wide metrics.**	**10**
Customer Journey	**Including latest key performance indicators on satisfaction and comparison with previous two years, details of how quality management and delivery is embedded, handover process, complaints procedure, in place monitoring systems with respect to entry dates, how often such systems are assessed, actions taken to improve on time delivery and latest key statistics etc.**	**10**
Partnership	**Describe partnership approach and engagement e.g. with other developers, local authority, local stakeholders and communities, and being a good neighbour.**	**10**
	TOTAL SCORE (OUT OF 70)	